SE8502-M12 Series IP68 Rated 2-Port Serial Server User's Manual



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1. Introduction

1.1. Overview

SE8502-M12 is an Industrial 2-Port IP68 Serial Server, built for the uses of waterproof, dustproof, and vibration-

resistant.

There is a strong demand for reliable and rugged networking solutions, that can be used for the industrial workplace where is in harsh environmental conditions, such as high levels of moisture, dust, heat, electrical interference, and vibration. SE8502-M12 is a device that has IP68-rated housing and M12 metal connectors. It also provides a wide working temperature range from $-40 \sim 75^{\circ}$ C.

SE8502-M2 supports multiple link mode with TCP server/client, UDP and VirtualCOM, can be configured by Windows Base utility. In addition, M12 connectors can secure a firmly connecting, and prevent loose from vibrating condition, such as in moving vehicles.

1.2. Features

- 15KV ESD protection for serial signals
- 10/100Mbps Fast Ethernet full duplex auto negotiation
- Support multiple link mode with TCP server/client, UDP and Virtual COM mode
- Monitor, manage and control industrial field devices remotely
- Configuration: Built-in Web Server /Serial Console/ Telnet
- Two serial COM ports support RS-232/RS-485/RS-422 by Software Selectable
- Windows Base utility for IP configuration
- Upgrade firmware from remote-PC via Ethernet
- Rigid aluminum case design complies with IP68 standard
- Wide temperature range : $-40 \sim 75^{\circ}C$
- Field-style mounting



1.3. Package Checklist

Your SE8502-M12 is shipped with the following items. If any of these items is missing or damaged, please contact your customer service representative for assistance.

SE8502-M12

Quick Start Guide.

Product CD with user's manual and configuration utility "SerialManager"

* NOTE: Notify your sales representative if any of the above items is missing or damaged.

1.4. Interfaces

SE8502-M12 Panel Layouts





1.5. Panel/Wall Mounting

To mount the SE8502-M12on the panel or wall, please follow up the steps below,

- 1. Select three proper screws and make holes on the panel or wall.
- 2. Insert the first screw into the top screw hole and screw it into panel or wall firmly.
- 3. Insert the another two screws into the two bottom holes and screw them into panel or wall firmly.

Notice: The SE8502-M12 is designed to be mounted to a well-grounded mounting surface .Please confirm the SE8502- M12 is mounted firmly before doing the cabling.

■ 1.6 Grounding the SE8502-M12

Proper grounding will minimize the effects of noise due to electromagnetic interference (EMI). Please install the ground connection from the ground screw to the grounding surface before connecting the devices.





1.7 Pin assignment of LAN/ Serial / Power port

LAN Port Pin Assignment



Selectable Serial Port Pin Assignment



Power Port Pin Assignment





There are two wiring diagrams for straight-through and cross-over Ethernet cables.



RJ45(8-pin) to RJ45(8-pin) straight-through cable wiring 10/100BaseT(X) Ethernet Port Connection

RJ-45								
Pin	1	2	3	4	5	6	7	8
Signal	Tx+	Tx-	Rx+			Rx-		

RJ45(8-pin) to RJ45(8-pin) cross-over cable wiring 10/100BaseT(X) Ethernet Port Connection



RJ-45	ļ			*				
Pin	1	2	3	4	5	6	7	8
Signal	Rx+	Rx-	Tx+			Tx-		

2. Software Setup

Now the SE8502-M12 hardware is installed and power is on, network IP configuration will be set in this section.

2.1. Default Settings

The SE8502-M12 has an IP addresses one for Ethernet interface. These default settings are shown from under information

Default IP addresses					
Interface	Device IP	Subnet mask	Gateway IP		
LAN port	10.0.0.50.100	255.255.0.0	10.0.254		

The other default settings of SE8502-M12 are shown in the following table

Property	Default Value	
Ethernet Port		
IP Address	10.0.50.100	
Gateway	10.0.254	
Subnet Mask	255.255.0.0	
Security		
User Name	Admin	
Password	Null (Leave it blank)	
Serial		
СОМ	9600/None/ 8/1,No flow control, packet delimiter disabled	
Link Mode	TCP Server, Listen port 4660/4661, No Filter, Virtual COM disabled	
SNMP		
SysName of SNMP	Name (System Name)	
SysLocation of SNMP	Location (System Location)	
SysContact of SNMP	Contact (System Contact)	

Table 1. Default settings of the SE8502-M12 device



2.1.1. Configure IP by SerialManager Utility

Use **SerialManager** configuration utility that comes with product CD or diskette to configure the network parameters. For more details, please refer to <u>Appendix B1</u>.

Find new device and IP assignment

- Use SerialManager Utility for finding new device IP address, get device's current IP from table list
- Re-assigned IP, network mask and gateway if need with SerialManager Utility.
- User can configure User ID, Password and Host Name with SerialManager Utility.

Network Setting				
Please set the appropriate IP settings for this device (SE8502-M12, 10.0.50.100).				
DHCP (Obtain an I	DHCP (Obtain an IP automatically)			
IP address:	10 . 0 . 50 . 100			
Subnet mask:	255.255.0.0			
Gateway:	10 . 0 . 0 . 254			
Host name:				
<u>0</u> K	Cancel			

Fig 2. IP settings for SerialManager Utility tool

* Note: All settings were NOT changed if user ID or password was incorrect.

If there is more than one device using the same IP address in same Subnet. User has to correct mapping between MAC address & IP address by ARP commands.

ARP commands

ARP (address resolution protocol) commands can be used to assign a static IP address on SE8501-M12 using its hardware MAC (media access control) address. The MAC address"0060E9-xxxxx" is printed on the rear side of SE8502-M12. The following figure shows how to use ARP command on MS-DOS command prompt window.

Example: Set IP 10.0.50.100 to MAC address 00-60-e9-06-07-d2.



Fig 3. Map IP address to MAC address by ARP Command Copyright © 2010 Atop Technologies, Inc. All rights reserved



* Note: ARP commands can only be used to set a static IP address of SE8502-M12

- **arp a** commands show the current mapping IP and MAC addresses.
- **arp –s** "IP address" "MAC address" mapping the IP address to specify MAC address.

2.1.2. Configure IP by web interface

Use common Web browser, ex. Microsoft Internet Explorer or Mozilla Firefox, to configure the network parameters of SE8502-M12.

- Open web browser, type in the **IP address** (default IP: 10.0.50.100) of SE8502-M12 to be configured. Default user name is **admin** and default password is **null** (leave it blank).
- Configure IP settings from web Network links page then click "Save Configuration" to save settings.
- Click on "**Restart**" button to make the change effective.

Please refer to contents of <u>Web Configuration section</u> for more details.

2.1.3. Configure IP by Telnet utility

Use common Telnet utility, ex. Microsoft Hyper-terminal, to configure the network parameters of SE8502-M12.

- Run command telnet "IP address" to telnet to SE8502-M12 .Default IP address is 10.0.50.100 and default password is null (leave it blank).
- Configure IP settings from **network settings** menu, and **restart** system after saved settings.

Please refer to <u>Telnet Configuration</u> section for more details.

2.1.4. Auto IP with DHCP

DHCP server will automatically supply an **IP address gateway address**, and **subnet mask** to SE8502-M12. By default, the DHCP client function on SE8502-M12 is disabled, user can activate the DHCP functions by the following steps

- Execute SerialManager Utility
- Click on the **IP address** (of SE8502-M12)
- Click "*Config*" to pop-up the static IP Dialog Window
- Check on "Auto IP"
- Click "*Config Now*" (The SE8502-M12 will restart and obtain the IP from the DHCP server automatically)

2.2. TCP/IP Port Number

Default Port numbers of SE8502-M12 is **4660** (1st port) & **4661** (2nd Port) and it is associated with the serial port **COM1** and **COM2** respectively. After the application program connected to the TCP port 4660 (or 4661) on the SE8502-M12, data of user's application program are transmitted transparently to SE8502 and vice versa.

Application Connectivity

SE8502-M12 provides Tunneling and Virtual COM operation mode. The SE8502-M12 is designed to transmit data between one-or-more serial devices to/from one-or-more TCP/IP devices through **wireless** or **wire** Ethernet, so SE8502-M12 can enhance the accessibility of the serial device through the ubiquitous TCP/IP based Ethernet. The connection distance limit is overcome by SE8502-M12. Examples of these devices are PLC controllers, card readers, display signs, security controls, CNC controller, etc.

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2.3. TCP & UDP Protocols

SE8502-M12 can be operated in two most common protocols TCP and UDP.

2.3.1. Transmission Control Protocol (TCP)

TCP provides a connection and a byte oriented data stream with control parameters such as flow control, multiple ports option, and order delivery notification. Once the connection is established, data can be transmitted in both directions. TCP guarantees data is transmitted from one node to the other node(s) in orderly. The protocol also distinguishes the transmitted data for different applications (such as a Web server or an Email server) on the same computer.

For redundant or dual-network connectivity purposes, SE8502-M12 offers two TCP operation Modes so users may choose for their specific application, TCP Server Mode and TCP Client Mode.

2.3.2. User Datagram Protocol (UDP)

UDP is a faster datagram delivery protocol. User can configure SE8502-M12 to work in the UDP mode. UDP is connectionless protocol and can transmit multicast data to/from a serial device to one/multiple host computer. Because UDP is the connectionless protocol, UDP does not guarantee the reliability and orderly data streams like TCP protocol. Datagram may arrive out of order or lose without notice. But the advantage of UDP is the speed. UDP is faster and hence more attractive in time-sensitive applications.

2.4. Connectivity Topology

SE8502-M12 is also equipped with Tunneling and Virtual COM operation modes. It is designed to transmit data to/from multiple serial devices and from/to multiple TCP/IP devices on Ethernet, so it can enhance the accessibility of the serial devices immensely. **Fig 4.** is the example of SE8502-M12 connection topology.



Fig 4. Typical Topology of SE8502-M12 Connection

2.4.1. Virtual COM Mode

The **Virtual COM** software emulates a serial port with Internet or LAN topology. In the Virtual COM Mode, COM port data (RS232) is encapsulated to Ethernet data format. By creating a virtual COM port on a PC, the Virtual COM driver redirects communications from the virtual COM port to the destination IP address (and the designated port number) by encapsulated COM data into IP data. **Fig 5.** illustrates a Virtual COM connection diagram.





Fig 5. TCP Connection in Virtual COM Mode

TCP Server in Virtual COM Mode

SE8502-M12 can be configured in the TCP server mode (PC as a client) with a unique IP and Port number, and SE8502-M12 waits passively for the PC to establish a connection to. After the connection is established, PC can communicate to serial devices through SE8502-M12.

Configure SE8502-M12 to be TCP server

Using one of the three configuration methods (Telnet, Web, and console), User can configure SE8502-M12 to be as TCP Server as following.

- Disabled the IP filter (default)
- Set the port number (default port is 4660 for COM1, 4661 for COM2).
- If IP filter is enabled, only the assigned source IP is allowed to be connected to SE8502-M12.



Fig 6. TCP Server in Virtual COM Mode

TCP Client in Virtual COM Mode

SE8502-M12 can be configured to be TCP Client mode (PC as a server) to establish a TCP connection to an application server on PC, or the Remote Control Host. Once the connection is established, PC or Remote Control Host can exchange data with several serial devices at the same time through SE8502-M12.

Configuring SE8502-M12 to be TCP client

User can configure SE8502-M12 to be as TCP Client for example, from Fig. 7. PC, as a server, has IP address 10.0.0.100 and listening on port 1000. Each SE8502-M12, connected with serial device, configured as TCP client mode with destination IP address 10.0.0.100 and the destination port 1000, and the IP filter is disabled (by default).





Fig 7. TCP Client in Virtual COM Mode

2.4.2. Tunneling Mode

Tunneling Mode is used for multiple serial devices to "talk" among one another through SE8502-M12's through wireless LAN or wired Ethernet. This mode is particularly useful when two or more serial devices are far away. This mode can be used to extend the normal serial communication distance of 15 m to 100 m or longer.

One SE8502-M12 can be configured to be the TCP Server Mode with serial device connected and also another SE8502-M12 is configured as TCP client with serial device connected. After the connection is established, both serial devices can exchange data to each other transparently. For example, User can implement SE8502-M12 tunneling mode for Master /Slave mode PLCs or between other serial devices.





Configuring SE8502-M12 to Tunneling Mode

Using one of three configuration methods (Telnet, Web, or Console), user can configure SE8502-M12 to TCP Server mode with a desired IP address and port, and with other SE8502-M12 is configured as TCP Clients mode with Server IP and port as destination IP and port respectively.

* Note: TCP client has to assign the destination IP and the destination port corresponding to TCP server's IP and listening port (example: TCP 4660 port).



Fig 9. TCP Tunneling Mode



UDP

In UDP mode, User may exchange Multicast data from one SE8502-M12 with multiple SE8502-M12s, Vice versa is also true.



Fig 10. UDP Link in Tunneling mode

Configure SE8502-M12 in UDP Mode

Use one of the three configuration methods (Telnet, Web, and console). User can configure SE8502-M12 to UDP mode. In UDP mode, SE8502-M12 can be configured to communicate to more than one node (Multicasting). Note that the **Multicast** IP address is limited by the Class of IP address and subnet mask. As an example, for a network of Class C of subnet 192.168.1.X and a subnet mask of 255.255.255.0, the maximum Multicast IP address to be configured is **four** destinations IP's.



Fig 11. Multi-UDP Link in Tunneling Mode

3. Configure SE8502-M12 by web interface

User has to assign IP address to SE8502-M12 before working on web configuration operations. Please refer to <u>section</u> <u>3.2</u> for more detail.

3.1. Login to System

Open one of the web browsers, ex. Microsoft IE or Firefox etc. Enter the IP address of SE8502-M12 on the URL. Example: <u>http://10.0.50.100</u> or <u>http://user-device-IP</u>

The following authentication screen shall appear. Enter **user name** and **password** then click on "**OK**". The default user name is **admin** and password is **null** (leave it blank).





Fig 12. Authorization request for system security

The overview screen shall appear (Fig. 13)

3.2. General Information

This system overview window gives the general information on SE8502-M12, included Network, and Serial information.

Overview					
The general device information of ATOP-Serial Server.					
	Device Information				
	Kernel \	/ersion	2.14		
	AP Version		2.18		
		Network	Information		
	LAN	MAC Address	00:60:E9:06:07:D2		
	IP Address		10.0.50.100		
Copyright(c) ATOP All right reserved.					

Fig 13. Overview for system information by Web Interface

Device Information

SE8502-M12's system information includes Kernel version and AP version. The information is read only and is attributed from another setting page or system status



Device Information		
Kernel Version	2.14	
AP Version	2.18	

Fig 14. Device Information from Overview web page

Networking information

Networking information fields are displayed both 'LAN & MAC Address information. The information provided LAN MAC address.

Network Information			
LAN	MAC Address	00:60:E9:06:07:D2	
LAN	IP Address	10.0.50.100	

Fig 15. Network Information from Overview web page

Serial Information

SE8502-M12 COM1 (COM2) information includes **UART mode**, link mode, baud rate, parity, data bits, stop bits, flow control and link status. The COM1 (COM2) information is read only and is attributed from Serial settings of COM1 or COM2 Port of SE8502-M12.



Fig 16. Serial Information from Serial setting

3.3. Network Configurations

There are four items allowed to change on Network page, included LAN, DNS and SNMP Information.



Network

TCP/IP

To configure network settings of ATOP-Serial Server. After saving configuration you have to restart the device to make the settings effective.

LAN 1 Settings			
DHCP	Obtain an IP automatically		
IP Address	10 . 0 . 50 . 100		
Subnet Mask	255 . 255 . 0 . 0		
Default Gateway	11 . 0 . 0 . 254		

DNS

DNS Settings			
DNS1	168 . 95 . 1 . 1		
DNS2	255 . 255 . 255 . 255		

SNMP

By enabling SNMP you allow the management utility to collect the information of ATOP-Serial Server. You can change the device network identity as well by changing the system name, location and contact.

SNMP Settings					
SysName	0060E90607D2				
SysLocation	location				
SysContact	contact				
SNMP	✓ Enable SNMP				
Read Community	public				
Write Community	private				
SNMP Trap Server	0 . 0 . 0 . 0				
Save					

Fig 17. Network information by Web page



3.3.1. LAN Settings

Operation: [Network] → [LAN Setting]

Click on the "Network" link and the following screen shall appear. Fill in IP information on TCP/IP field. Alternatively, click on DHCP to automatically obtain IP address, gateway and subnet mask information.

LAN Settings					
DHCP	Dobtain an IP automatically				
IP Address	10 . 0 . 50 . 100				
Subnet Mask	255 . 255 . 0 . 0				
Default Gateway	10 0 0 254				

Fig 18. LAN Setting from Network web page

3.3.2. DNS Settings

Operation: [Network] → [DNS Settings]

Click on the "Network" link and the following screen shall appear. Fill in DNS information on DNS Settings field. Alternatively, User can configure DNS by checking on "*Obtain an IP automatically*" field in LAN Settings or WLAN Settings fields to automatically obtain DNS from DHCP server.

DNS Settings				
DNS1	168 . 95 . 1 . 1			
DNS2	0,0,0,0			

Fig 19. DNS Setting from Network web page

3.3.3. SNMP Settings

Operation: [Network] → [SNMP Settings]

Click on the *"Network"* link and the following screen shall appear. Check on *"Enabling Settings*" field. Fill in desired **SysName** SysLocation SysContact information on SNMP Settings fields. The changes of SNMP Settings will take effect only after the SE8502-M12 restarted.



SNMP Settings					
SysName	0060E90607D2				
SysLocation	location				
SysContact	contact				
SNMP	✓ Enable SNMP				
Read Community	public				
Write Community	private				
SNMP Trap Server	0 . 0 . 0 . 0				

Fig 20. SNMP Setting from Network web page

3.4. COM Port Configuration

Here User can configure **Serial parameters**, include alias, baud rate, parity, data bit and type of flow control defined by user.

COM 1							
Link Mode To choose specific working mode for COM 1 port. TCP Server OTCP Client OUDP							
		TCP Server					
	Virtual COM	Enable					
	Max. Connections	1					
	IP Filter	Enable					
	Source IP	0.0.0.0					
	Local Port	4660					
Apply to all serial ports (Local Port will be enumerated automat							

Fig 21. COM port Information Web Page

3.4.1. Link Mode Settings

- Click on the "*Serial*" link and the Fig. 27 screen will appear.
- Fill in Serial parameter information on Serial Settings field
- Click on "*Save Configuration*" button to save the changes.



3.4.2. TCP Server Mode

TCP Server mode is default Link mode of **Serial Settings**, and it can wait for connecting requirement from remote host PC which running "serial-to IP" utility or setting SE8502-M12s in tunneling mode. User has to configure listening port to allow client establish connection to this server. Default port number of SE8502-M12 is 4660.

IP filtering function is a simple ACL (Access Control List). It can be disabled by setting FILTER_IP to "0.0.0.0".

User can configure one or group IP for **source IP**. If IP filter is enabled, only source IP assigned can be connected to SE8502-M12

COM 1						
LINK Mode To choose specific working mode for COM 1 port.						
	тс	P Server				
	Virtual COM	🗆 Enable				
	IP Filter	🗆 Enable				
	Source IP	0.0.0.0				
	Local Port	4660				
	Connect Number Limit	1				
Serial	<u> </u>					
To configure COM 1	nort narameters					
To comigure comin	Serial Se	ttings				
UART Mode	○RS232	RS485				
Baud Rate	9600 🕶 bps					
Parity	⊙None ○Odd ○Eve	n O Mark O Space				
Data bits	◯ 5 bits ◯ 6 bits ◯ 7 bi	ts ⊙8 bits				
Stop bits	⊙ 1 bit ◯ 2 bits					
Flow Control	⊙None ○Xon/Xoff ○	RTS/CTS				
Packet Delimiter (Network to Serial)	Enable Timer Characters OxOdOa	(10~30000) ms ("0x"+ASCII Code, Ex. 0x0d or 0x0d0a)				
Packet Delimiter (Serial to Network)	Enable Timer Ocharacters	(10~30000) ms ("0x"+ASCII Code, Ex. 0x0d or 0x0d0a)				
Apply to all serial	ports					
		· · · · · · · · · · · · · · · · · · ·				

Fig 22. TCP Server in Link mode

* Note: Enable Virtual COM mode if the remote site PC's "Serial to IP" tool is installed

3.4.3. TCP Client Mode

User may enter destination IP & port (default: 4660) to establish connection of counter-pair (remote) host (For example, another SE8502-M12, or PC for data-collection). SE8502-M12 can support two destination hosts simultaneously.



COM 1

choose sp	ecific working mode for Co OTCP Server	OM 1 port. TCP Client	OUDP
		TCP Client	
	Destination IP 1	0 . 0 . 0 . 0	
	Destination Port 1	4660	
	Destination 2	Enable	
	Destination IP 2	0.0.0	
	Destination Port 2	4660	
	Apply to all serial po	irts	

Fig 23. TCP Client in Link mode

3.4.4. UDP Mode

SE8502-M12 can be configured in a **UDP mode** to establish connection using **Unicast** or **Multicast** data from the serial device to one or multiple host computers. Vice versa is also true. For example, the original **RS-422**/**RS485** bus can be transferred and extended connected distance by SE8502-M12s.

The destination IP is assigned by single IP or group IPs, The configuration is limited by the Local Listening Port. For example, on SE8502-M12 listening port is 4660 which receive data sending from the host computers. SE8502-M12 can support up to **8-group** IPs for UDP connection, if users needed.

Link Mode To choose specific w O T	orking mode for 0 CP Server	OM 1 port. OTCP Client	O UDP	
		UDP		
	Local Port	4660		
Destination IP Address 1	Enable	0.0.0	. 0 ~ 0	Port 4660
Destination IP Address 2	Enable	0.0.0	. 0 ~ 0	Port 4660
Destination IP Address 3	Enable	0.0.0	. 0 ~ 0	Port 4660
Destination IP Address 4	Enable	0.0.0	. 0 ~ 0	Port 4660
Destination IP Address 5	Enable	0.0.0	. 0 ~ 0	Port 4660
Destination IP Address 6	Enable	0.0.0	. 0 ~ 0	Port 4660
Destination IP Address 7	Enable	0.0.0	. 0 ~ 0	Port 4660
Destination IP Address 8	Enable	0.0.0	. 0 ~ 0	Port 4660

Fig 24. UDP protocol in Link mode

* Note: In this phase, UDP mode does not support Virtual COM mode.

3.4.5. Serial Settings

This filed can be configured with serial parameters for SE8502-M12. Here User can configure Serial parameters, include UART Mode, baud rate, parity, data bit and type of flow control.



- Configure UART Mode: RS-232 or RS-485 or RS-422
- **Baud rate:** 110/150/300/600/1200/2400/4800/9600/19200/38400/57600/115200/230400/460800/921600
- Parity: None or Odd or Even or Mark or Space
- **Data bits:** 5, 6, 7, 8 bits
- Stop bits: 1 or 2
- Flow control: None or Xon/Xoff or Hardware (RTS/CTS).

Serial Settings					
UART Mode	○RS232				
Baud Rate	9600 🔽 bps				
Parity	ONDE O Odd O Even O Mark O Space O None O None				
Data bits	\bigcirc 5 bits \bigcirc 6 bits \bigcirc 7 bits \odot 8 bits				
Stop bits	⊙ 1 bit ○ 2 bits				
Flow Control	⊙None ○Xon/Xoff ○RTS/CTS				
Packet Delimiter (Network to Serial)	Enable Timer 10 Characters 0x000a ("0x"+ASCII Code, Ex. 0x0d or 0x0d0a)				
Packet Delimiter (Serial to Network)	Enable Timer 10 Characters 0x0d0a ("0x"+ASCII Code, Ex. 0x0d or 0x0d0a)				
Apply to all serial ports					

Fig 25. Serial Communication Settings from Web Page

3.4.6. Delimiter Settings

Packet delimiter

Packet delimiter is a way of controlling the number of packets in a serial communication. It is designed to keep packets in track. SE8502-M12 provides two ways in parameter setting: (1) **Packet delimiter by timer** and (2) **packet delimiter by Character pattern**. By default, packet delimiter timer is 1 ms. the range of packet delimiter timer is 1 to **30,000** msec. For Character pattern terminator, if "character pattern is selected and a data stream ended with "0x0a04", then the entire data buffer of the serial device is transmitted.

User can also choose character pattern as the packet delimiter indicated.

3.5. Configure System

There are five subsystems for system settings, included Time, WLAN Region, Security, Set to default and Restart.



Fig 26. Subsystem menu of system settings Web Interface



3.5.1. Configure Time by NTP Service

Operation: System**→**Time

User can set date and time manually by fill in *"Set Date and Time manually*" field. User can also configure **NTP** Server to obtain Network time automatically.

Tim	e
By enablin Mean Time	g NTP you allow to adjust and set the device internal time, relative to Greenwich .
	Current System Time
	Tue Mar 7 00:55:46 UTC 2006 Refresh
🗹 Enable N	ТР
	Local Time Zone Setting
Time Zone	(GMT+07:00) Bangkok, Hanoi, Jakarta 💌
	Sync with Time Server (NTP)
NTP Server	ntp.pbx.org
Enable M	anual Setting
	Date and Time Settings
Date	Year. 2006 🕑 / Month: Mar 💌 / Day: 7 💌
Time	Hour:(0~23) : 0 🕐 Minute:(0~59) : 55 💙 Second:(0~59): 46 💌
	Save Configuration

Fig 27. Time service settings from System web page

3.5.2. Security (change the Password)

Operation: System->Security

Click on the "Security" link and the following screen shall appear (Fig. 28).

Enter the old password on "*Old Password*" field then enter the new password on "*New Password*" and the "*Verified Password*" fields, and then click on "*Save Configuration*" to update the password. The maximum is 8 characters.



Se	ecurity	
The c new p pass	lefault password is null, y password to New Passwo word is case sensitive.	rou can change the password by filling in the ord and Verified Password fields, be aware that
	Old Password	•••••
	New Password	•••••
	Verified Password	

Fig 28. Change password from System Security Page

* Note: User may press the default reset key to reset password to the default value(blank)

3.5.3. Restoring Factory Default Configurations

Operation: System→ Set to Default

User can click on "*set to default and restart*" button to restore SE8502-M12's settings to factory default (Fig. 29).



Fig 29. Set all parameters to factory default by Web Interface

3.5.4. Restart System

Operation: System → Restart

The changes of networking parameters will take effect only after the SE8502-M12 is restarted. User can restart the SE8502-M12 manually by click on Restart button on the restart menu web page (**Fig 30**).



Fig 30. Restart system by Web



4. Telnet Configuration

User can also use Telnet utility to change SE8502-M12 configuration settings.

- Open Ms-DOS command prompt window or other telnet tools
- Enter the "**IP address**" of the SE8502-M12 (For example, **Telnet 10.0.50.100**). The system then prompts for username and password, the default username is "**admin**" and the default password is **null (blank)**.



Fig 31. Login into System by Telnet

Then the following main menu shall appear

4	Serial Server - HyperTerminal							×	
E	File Edit View Call Iransfer Help								
Ľ	ייי 🧞 🕾 🛥 נ	8 B.							
	0	verview							^
	Model Name : SE8502 Lan 1 IP Address : 010.000.050.100 Lan 1 MAC : 00.60.E9.06.07.D2 Kernel Version : 2.14 AP Version : 2.18								
	[0]EXIT								
-									~
Co	onnected 0:02:40	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	1.,

Fig 32. Overview information by telnet

- If the SE8502-M12 does not receive any command within 1 minute, Telnet will be terminated automatically.
- The changes of networking parameters will take effect only after the SE8502-M12 is restarted.



4.1. General Information

Operation: [Main]→[1 Overview]

Select "1" from "Input choice (0~6) and enter:" to enter "overview page.

This system overview window gives the general information on LAN IP, MAC address, SNMP information, kernel and AP version, and the connection status of the SE8502-M12 (Fig. 39).

The following overview information shall appear.

Device Information:

Kernel Version: [Read Only, Generated by system] AP Version: [Read Only, Generated by system]

Ethernet Information:

MAC: [Read Only] IP: [Allows for changes in Network Page]

🧠 Serial Server - Hyp	erTermin	al						
Eile Edit ⊻iew ⊆all Ira	ansfer <u>H</u> elj	0						
0 🗃 🍘 🕉 🗈 ไ	5 😭							
0v	erview							~
Model Name Lan 1 IP Addres Lan 1 MAC Kernel Version AP Version	: SE s : 01 : 00 : 2. : 2.	3502 0.000.050.14 .60.E9.06.0 14 18	00 7.D2					
[0]EXIT								
	<u> </u>							>
Connected 0:02:40	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	

Fig 33. System Information from Overview

DNS Information:

DNS1: [IP address of 1st DNS Server, Allows for changes in Auto IP of Networking Page] DNS2: [IP address of 2nd DNS Server, Allows for changes in Auto IP of Networking Page]

SNMP Information:

SNMP Status: Enable [or Disable, Allows for changes in Networking Page]SysName: [Allows for changes in Networking Page]SysLocation: [Allows for changes in Networking Page]SysContact: Allows for changes in Networking Page]



Serial Information:

UART mode RS485/RS232/RS422 Link Mode: TCP Server [or TCP Client/UDP Mode, Allows for changes in Serial Page] Baud rate: 110/150/300/600/1200/2400/4800/9600/19200/38400/57600/115200/230400/460800/921600 Parity: None [or Even/Odd/Space/Mark...Allows for changes in Serial Page] Data bits: 5, 6, 7, 8 bits Stop bits 1 bit or 2 bits Flow Control None, Xon/Xoff, RTS/CTS

4.2. Networking Configuration

Operation: [Main]→[2 Networking]:

Select "2" on "Input choice (0~6) and enter:" to enter Networking settings page.



Fig 34. Networking Settings by Telnet

* Note: Press "0" key to return to the previous menu

This section allows for changes in **IP address, subnet mask, gateway IP address and SNMP** information. Please note that setting changes will not take effect until the SE8502-M12 is restarted.



4.2.1. LAN Settings

Operation: [Main]→[2 Networking]→[1 LAN Settings]

Select "1" from "*Input choice (0~3) and enter on Networking page:*" to enter LAN Settings page. The MAC address, IP address, subnet mask, gateway address, and IP mode information will be shown (Fig. 42). User also can set IP, Netmask, Gateway, and IP mode of LAN interfaces by enter the corresponding menus and values. For example, enter 1 for setting the IP address on LAN interface.

Serial Server	HyperTermin all Iransfer He	al P						
COJEXIT [0]EXIT [1]LAN 1 Set [2]DNS Set [3]SNMP Set	Networking ttings ings tings	<u>,</u>						<
:1 [0]EXIT [1]DHCP [2]IP [3]Netmask [4]Gateway :	AN 1 Settir :Disable :010.000 :255.255 :010.000	e(Static) 0.050.100 0.000.000 0.000.254						
Connected 0:11:26	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	>

Fig 35. LAN Settings by Telnet

4.2.2. DNS Settings

Operation: [Main]→[2 Networking]→[2 DNS Settings]

Select "2" from "*Input choice (0~3) and enter on Networking page:*" to enter DNS Settings page. Fill in the DNS information DNS1 or DNS2 or both according to user DNS server (Fig. 43).

🌯 Serial Server	- HyperTermin	al						
<u>Eile Edit View (</u>	all <u>T</u> ransfer <u>H</u> e	lp .						
🗅 🚅 📨 🕉	0 🎦 😭							
	Networking	\$						^
[0]EXIT [1]LAN 1 S [2]DNS Set [3]SNMP Set :2	ettings tings ttings							
	DNS Setting	;s						
[0]EXIT [1]DNS1 [2]DNS2 :_	:168.095 :255.255	.001.001 .255.255						
Connected 0:11:26	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	>

Fig 36. DNS Settings by Telnet Copyright © 2010 Atop Technologies, Inc. All rights reserved



4.2.3. SNMP Settings

Operation: [Main]→[2 Networking]→[3 SNMP Settings]

Select "3" from "*Input choice (0~3) and enter on Networking page*:" to enter SNMP Settings page. User can enable/disable SNMP, and set network identification information on SNMP Settings page. The changes will not become effective until SE8502-M12 is restarted

SE8502-M12 basically supports get/set SNMP parameters, these are **SysName** (System Name), **SysLocation** (System Location) and **SysContact** (System Contact). These fields will response and supply basic system information from standard SNMP query. User can set the SNMP system parameters by enter the corresponding menus and values. For example, **enter 2** for changing the **SysName** then enter the desired name.

🏶 Serial Server - HyperTermin	al					
<u>Eile Edit View Call Iransfer Hel</u>	p					
0 🛩 🚿 🕲 🎽 😭						
Networking		-				^
[O]EXIT [1]LAN 1 Settings [2]DNS Settings [3]SNMP Settings :3						
SNMP Settin	gs					
[0]EXIT [1]SNMP [2]Read Community [3]Write Community [4]SysName [5]SysLocation [6]SysContact [7]SNMP Trap Server :_	: Enable : public : private : 0060E9060 : location : contact : 000.000.0	17D2 100.000				
<pre>()</pre>						>
Connected 0:11:26 ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo

Fig 37. SNMP Settings by Telnet

4.3. COM Port Configuration

User can configure serial parameters, include COM1(COM2) operation mode, port parameters, enable or disable serial buffer's data and packet delimiter.

🗞 Serial Server - Hy	perTermina	i –				
Eile Edit Yiew Call I	ransfer <u>H</u> elp					
СОМ	1 Settina	 š			 	
[0]EXIT [1]Uart mode [2]Baud rate [3]Parity [4]Data bits [5]Stop bits [6]Flow contro [7]Delimiter(Si :	: RS42; : 9600 : None : 8 bit : 1 bit I : None erial to) bps :s Network):[Disable			
						_

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Fig 38. Select COM Port from Serial Settings by Telnet

🍣 Serial Server - Hy	perTermina	Ĕ						×
<u>Eile E</u> dit <u>V</u> iew <u>C</u> all <u>1</u>	ransfer <u>H</u> elp							
0 🗳 🗇 🕉 🕫	8							
COM COJEXIT [1]Uart mode [2]Baud rate [3]Parity [4]Data bits [5]Stop bits [6]Flow contro [7]Delimiter(S :1 Set uart mode [0]EXIT [1]RS222 [7]RS422	: RS422 : 9600 : None : 8 bit: : 1 bit : None erial to for COM1	bps s Network):	 Disable					 Image: A state of the state of
[3]R\$485 :-								×
Connected 0:11:26	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	

Fig 39. The COM1 Setting page

4.3.1. TCP Server Mode for Link Mode

Operation: [Main] \rightarrow [4 Serial Settings] \rightarrow [1 Link mode] \rightarrow [1 TCP Server]

TCP Server mode is **default** setting for Link mode of serial settings of SE8502-M12, and it can be configured to wait for the host computers to establish a connection with the serial device through SE8502-M12. SE8502-M12 needs to be configure the listening port to waiting for host connection, Default Port number of SE8502-M12 is 4660 (4661) and it is associated with the serial port COM1 (COM2). After the connection is established, data can flow in both directions. SE8502-M12 can wait for connection requested from remote PC which installed **"serial-to IP"** tool or counter-pair SE8502-M12 in **tunneling mode**. After the application program being connected to the TCP port 4660 (4661) on the SE8502-M12, data of user application program are transmitted transparently to serial devices through SE8502-M12 and vice versa.

User enters 1 at COM1 (COM2) Settings page and enters 1 for the TCP Server mode. To enable the remote client which install "serial-to IP" to connect to SE8502-M12, user has to enable the Virtual COM and Set up the designated port number.

IP filtering menu is a simple **ACL (Access Control List)**. It can be disabled by setting **FILTER_IP** to **"0.0.0.0"**. User can configure one or group IPs for source IP in IP filtering. If **IP filtering** is **enabled**, only **source IP** assigned can connect to SE8502-M12.



Serial Server - HyperTerm File Edit View Call Transfer I D 2 2 3 3 10 2 10 10 10 10 10 10 10 10 10 10 10 10 10	inal <u>t</u> elp						
Link Mo [0]EXIT [1]TCP Server [2]TCP Client [3]UDP :1	de	-					~
TCP Server [0]EXIT [1]Virtual COM [2]Max Connections [3]IP Filter [4]Local Port :	(COM1) : Disable : 1 : Disable : 4660	-					
Corported 0:11:26	TCD/ID	SCROLL	CAPS	DIL IDA	Capture	Print echo	>

Fig 40. TCP Server mode in link mode

* Note: Enable Virtual COM mode if the remote site PC's "Serial to IP" tool is installed.

4.3.2. TCP Client for Link Mode

Operation: [Main] → [4 Serial Settings] → [1 Link mode] → [2 TCP Client]

User can configure SE8502-M12 to work in TCP Client mode. On destination IP & port (default: COM1:4660/COM2:4661), Enter the desired destination IP and port (Server IP and port) that SE8502-M12 want to connect to (For example, another SE8502-M12, or PC for data-collection). The SE8502-M12 can support two destination host computers simultaneously. **Fig. 60** is the **TCP Client** page.

🍓 Serial Server - Hyp	perTermina	ř						
Eile Edit Yiew Call Ir	ransfer <u>H</u> elp							
	8							
L	ink Mode							~
[0]EXIT [1]TCP Server [2]TCP Client [3]UDP :2								
TCP C	lient (CC	M1)	-					
[0]EXIT [1]Dest inat ion [2]Dest inat ion [3]Dest inat ion :_	IP 1 Port 1 2	: 000.000. : 4660 : Disable	000.000					
								_
Connected 0:11:26	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	

Fig 41. TCP Client mode in link mode

4.	3.3.	UDP for Link Mode
----	------	--------------------------



Operation: [Main] \rightarrow [4 Serial Settings] \rightarrow [1 Link mode] \rightarrow [3 UDP]

SE8502-M12 can be configured to work in UDP mode to establish connection using **Unicast** or **Multicast** protocol. Data can be transmitted from one or multiple serial devices to/from one or multiple host PCs and vice versa. For example, the original RS-422/ RS485 bus data is transferred over the extended connected distance by SE8502-M12s, The destination IP is assigned by single IP or group IPs, The configuration is limited by the Local Listening Port, default 4660 and 4661 on the COM1 and COM2 of SE8502-M12.

SE8502-M12 can support up to 8-group IPs for UDP connection, if users needed.

🧠 Serial Server - Hyp	erTerm	iinal						
<u> Eile E</u> dit <u>V</u> iew <u>C</u> all <u>I</u> r	ansfer	<u>H</u> elp						
D 🗳 🍘 🌋 📭 i	5							
COM1 Pa	ort Se	ttings						~
[0]EXIT [1]Link Mode [2]Com Setting :2	: UD : 96	P 00,n,8,1						
COM1	Sett	ing						
[0]EXIT [1]Uart mode [2]Baud rate [3]Parity [4]Data bits [5]Stop bits [6]Flow control [7]Delimiter(Se :_	: RS : 96 : No : 8 : 1 : No erial	422 ne bits bit ne to Network):	Disable					
	_	1						×
Connected 0:11:26	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	1.4

Fig 42. UDP mode in link mode

* Note: In this phase, UDP mode does not support Virtual COM mode.

4.3.4. Serial Settings

Operation:

[Main] \rightarrow [4 Serial Settings] \rightarrow [2 Baud rate]/ [3 Parity]/[4 Data bits]/ [5 Stop bits]/ [6 Flow control] User can configure baud rate \land data bits, parity \land stop bit and type of flow control.



🧠 Serial Server - Hyp	erTerminal	[×
File Edit Yiew Call Ira	ansfer <u>H</u> elp							
COM1 Po	rt Settir							^
[0]EXIT [1]Link Mode [2]Com Setting :2	: UDP : 9600,r	,8,1						
COM1	Setting							
[0]EXIT [1]Uart mode [2]Baud rate [3]Parity [4]Data bits [5]Stop bits [6]Flow control [7]Delimiter(Se :_	: RS422 : 9600 b : None : 8 bits : 1 bit : None rial to N	ps : etwork):	Disable					
< []							>	
Connected 0:11:26	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	1.5

Fig 43. Serial Settings by Telnet

* Note: The photo-couple isolation one, SE8502-M12, only supported max 230Kbps baud rate.

4.3.5. Packet Delimiter

[Main] → [4 Serial Settings] → [8 Delimiter (Network to Serial)]/ [9 Delimiter (Serial to Network)]

Packet delimiter is a way of controlling the number of packets in a serial communication. It is designed to keep packets in track. SE8502-M12 provides two ways in packet delimiter parameter setting: (1) Packet delimiter by timer and (2) Packet delimiter by character. By default, packet delimiter timer is 10 ms. The ranges of packet delimiter timer is 10 to 30,000 ms, If "character pattern" is selected, for a data stream ended with "0x0d0a", then the entire data buffer of the serial device is transmitted.

User can change packet delimiter timer by following the steps below.

Configure Network Delimiter using Timer

[Main]→[4 Serial Settings]→ [8 Delimiter (Network to Serial)]/ [9 Delimiter (Serial to Network)]

\rightarrow [1 Timer]

User can choose packet delimiter timer's value as the packet delimiter indicated in Fig. 63 below



Serial Server - Hy Ele Edit View Call	perTermin [ransfer <u>H</u> el	al P						
CONCENTION CONCENTION CONCENTION CONCENTION CONCENTION CONCENTION CONTROL CONCENTION CONCENTI	i RS42 i RS42 i RS42 i Settin i Settin i Serial to i Serial t i Timer [2 i0000 ms)	g bps ts t Network): [o Network)]Characters)isable					
	ANGTA	TCP/ID	SCROLL	CAPS	511 154	Capture	Print echo	>

Fig 44. Configure Network Delimiter using Timer

Configure Network Delimiter using Characters

[Main]→[4 Serial Settings]→ [8 Delimiter (Network to Serial)]/ [9 Delimiter (Serial to Network)] →[2 Characters]

User can choose **packet delimiter character** pattern as the packet delimiter indicated in the **Fig. 45** below:

🗞 Serial Server - HyperTerminal	
<u>Eile Edit Vi</u> ew <u>C</u> all <u>I</u> ransfer <u>H</u> elp	
COM1 Setting	~
[1]Uart mode : RS422 [2]Baud rate : 9600 bps [3]Parity : None [4]Data bits : 8 bits [5]Stop bits : 1 bit [6]Flow control : None [7]Delimiter(Serial to Network): Disable :7 Set Delimiter(Serial to Network) [0]Disable [1]Timer [2]Characters	
:1 Set Timer(10~30000 ms) : Set Delimiter(Serial to Network)	
E0]Disable [1]Timer [2]Characters :2 Set Characters(0x+ASCII Code,Ex.0x0d or 0x0d0a) :0x0d0a_	
	<u> </u>
Connected 0:11:26 ANSIW TCP/IP SCROLL CAPS NUM Capture Prin	nt echo 🛛 🙀

Fig 45. Configure Network Delimiter using Characters

4.4. Security Configuration

Operation: [Main] \rightarrow [5 Security]

User can change password of SE8502-M12 with this menu.



Serial Server - Hy Eile Edit View Call	/perTermina Iransfer Help	al 2						X
D P P P P P P P P P P P P P P P P P P P	tem Setti : Manu Security sword	ngs al						~
Connected 0:11:26	ANGTAN	TCD/ID	SCROLL	CAPS	NUM	Capture	Print echo	

Fig 46. Security settings by Telnet

4.4.1. Change the Password

Operation: [Main] → [5 Security] → [1 Change Password]

Enter desired password on "New password" fields.

🥙 Serial Server - HyperTerminal 📃 🗖									
<u>File E</u> dit <u>V</u> iew	<u>C</u> all <u>T</u> r	ansfer <u>H</u> elp							
D 🖻 🗑 🖁	- D)	8							
	Se	ecurity						1	~
[0]EXIT [1]Change :1	Passi	word							
Enter old Enter new Reenter n	passi passi ew pas	word (8) word (8) ssword (8	chars) : chars) : 8 chars) :						
	Se	ecurity							
[0]EXIT [1]Change	Passi	word							
:-									
									0
<	jn.							>	
Connected 0:11:26	6	ANSIW	TCP/IP	SCROLL	CAPS	NUM	Capture	Print echo	1.4

Fig 47. Changing the Password by Telnet

* Note: User may press the reset key on the product to reset to default password (blank).



APPENDIX A. USING VIRTUAL COM

Virtual COM driver mode for windows converts COM port data (RS232) to IP data to control the RS-232C port on a SE8502-M12 over the IP network. By creating Virtual COM ports on the PC, Virtual COM redirects the communications from the Virtual COM ports to an IP address and port number on a SE8502-M12 which connected to the serial devices. The following figure is Virtual COM connection diagram.



Fig 48. Setup of a Virtual COM driver

A.1 Pre-installation Requirements

Please check the operating system on your PC complied with the following requirements:

- Processor: Intel-compatible, Pentium class
- Operation system: Windows Server 2003, Windows XP, Windows 2000, Windows NT 4.0 SP5 or later, Windows Me, Windows 98, Windows 95, Microsoft NT/2000 Terminal Server, Citrix Meta Frame
- Windows Installer 2.0
- Network: Microsoft TCP/IP networking software

A.2 Applying to the SE8502-M12

Limitation

Virtual COM driver provides user to select up to **4096 COM ports** as Virtual COM ports in a SerialManager Utility PC. User can select them from a list of COM ports, which is from COM1 up to COM4096.

Installation

Make sure you have turned off all anti-virus software before beginning the installation. Run Vcom.exe program included in the CD to install Virtual COM for your operating system.

In the end of the installation, please select one or two COM ports to become the Virtual COM ports.

Uninstalling

- From Windows Start menu, select Setting\ Control Panel\ Add/Remove Programs.
- Select Serial IP for in the list of installed software.
- Click the Add/Remove button to remove the program, or From Windows Start menu select Programs, Serial IP click Uninstall Serial IP to remove the program.



A.3 Virtual COM Communication

Enable Virtual COM on SE8502-M12 by web interface

From web browser access to SE8502-M12 by typing its IP address, click on "*Serial*" link to access Serial page, on the top half of the page click on "*TCP Server*" and enable Virtual COM by putting a check in front of the "Enable" checkbox, then type in the local port number in the "*Local Port*" field as indicated in the following screen.

COM 1	
LINK Mode To choose specific working mode for CO	OM 1 port.
⊙ TCP Server	O TCP Client O UDP
	TCP Server
Virtual COM	Enable
IP Filter	🗆 Enable
Source IP	0.0.0
Local Port	4660
Connect Number	Limit 1

Fig 49. Enable Virtual COM Mode by Web page

Enable Virtual COM on SE8502-M12 by Telnet

User may also enable Virtual COM through telnet by setting Serial as a TCP server, and enter the local port number for Serial, then enable virtual COM as shown in the following procedure:

Login SE8502-M12 via Telnet

Serial Server - HyperTerminal	
Eile Edit ⊻iew ⊆all Iransfer Help	
D 🛩 🚿 🗈 🖰 🗳	
Username:admin Password:	
Connected 0:00:26 Auto detect TCP/IP SCROLL CAPS NUM Capture Print echo	

Fig 50. Login into SE8502-M12 by Telnet or Console

Select serial setting for TCP server/Client, and enabling Virtual COM mode



Serial Server - HyperTerminal Bie Edt Yew Cal Dransfer Heb D 🖙 🐲 🕉 =D 🎦 🔡		
TCP Server (COM1)	
[0]EXIT [1]Virtual COM [2]Max Connections [3]IP Filter [4]Local Port :	: Enable : 1 : Disable : 4660	
Connected 0:05:48 Auto detect TCP/IP	SCROLL CAPS NUM Capture Print echo	<u>∞</u>

Fig 51. Enable Virtual COM mode by Telnet

Running Serial to IP for program on PC

On Window Start Menu, **go to\program\Serial/IP\Control panel**\, The "Serial to IP for Control Panel" window shall appear. Then select the serial port.

📥 Serial/IP Cont	rol Panel 🛛 🗙
COM10	Configuration of COM10 IP Address: Port Number:
	✓ Connect to server: 10.0.158.181 4660 ✓ Accept Connections:
	Configuration Wigard User Credentials
	Bestore Failed Connections
Select Ports	
Port <u>M</u> onitor	
Licensing	
<u>A</u> dvanced	
	<u>C</u> lose <u>H</u> elp A <u>b</u> out

Fig 52. Detail setting from Serial/IP

On the right of the panel is a sample for COM 4 settings. On the left is the list of the COM ports that have been selected (on **Select Ports** window) for use by the Virtual COM Redirector. Change the list by clicking the **Select Ports** button.

Each COM port has its own settings. When click on a COM port, the Control Panel changes to reflect that the selected port.

* Note: COM port changes become effective immediately.

Configure Virtual COM Ports

Serial/IP COM port can be changed as follows:



- Select a COM port on the list.
- On IP Address of Server, enter SE8502-M12 IP address.
- On **Port Number**, enter the TCP port number of the SE8502-M12.
- On Server Credentials, the default is No Login Required. If the SE8502-M12 does require login by the Virtual COM Redirector, the Virtual COM Redirector must provide a username and/or password every time an application tries to access the SE8502-M12.
- Click the Configuration Wizard button and then click the Start button that shall appear on the wizard window. This step verifies that the Virtual COM Redirector communicates with the SE8502-M12. If Log display does not show errors, click Use Settings, return to the Control Panel
- Settings on the Connection Protocol must match the TCP/IP protocol supported by the SE8502-M12. The Configuration Wizard is capable of determining the correct settings.
- On **COM Port Options**, the settings must match the COM port behavior expected by the PC application. The Configuration Wizard will recommend such settings.

P Address of Server: Po 0.0.158.181 [4] sergame: Pa 1 Test for presence of a modem connected to the statement of the statemen	ort <u>N</u> umber: 660 ass <u>w</u> ord: erver
0.0.158.181 4 semame: Pa Test for presence of a modem connected to the s	660 assword: erver
ser <u>mame:</u> Pa	erver
Test for presence of a <u>m</u> odem connected to the s	erver
Test for presence of a modem connected to the s	erver
tatus:	
Connected to Server	
COM Port Control Support Detected	
Consisting Constants of	
Session Completed	
og:	
lecommendations:	
Protocol: Telnet	
COM Fort Option: DTR Emulation disal	bled
COM Fort Option: DSR Emulation disal	bled
OM Fort Option: DCD Emulation disal	bled
OM Port Option: CIS Emulation disa Security: Disabled	biea
Shows trace data from a session	
Start (2) Stop R Use Settings	Copy Cancel

Fig 53. Configuration Wizard from Serial to IP tool



Appendix B. Configuration Utility

B1. SerialManager utility Introduction

SerialManager utility, developed by ATOP, is a special tool for device management and configuration, and can realize the daily management on various ATOP network devices for address search, device positioning, parameter configuring, firmware downloading and so on.

B2. Interface

The operating interface of the **SerialManager utility** showed as below:

Main me	enu	Device deta	ils		
Search Eirmware	V4.01.08 Configuration Security Vie	w Advan dual COM About		_	_ 🗆 🔀
	V 🖉 🔠 🖉				
No. Cautio	n Model	IP Address		Host Name	V2 14
Ready, Total 1 devic	265				
	Statu	ıs bar			

B3. Functions

B3.1 Device Search

This function is applied to search devices in the network. The user can use four ways to search devices. They are search by broadcast, search by special IP addresses, search by special MAC addresses and rescanning devices by using the current search way. The user can select his required search way by clicking the **Search** option on the main menu, shown as below:



💦 SerialManager V4.01.0	8	_	_	_	_	_ 🗆 🔀
Search Eirmware Configu	uration Sec	urity <u>V</u> iew <u>A</u> dvance	e Virtual COM About			
 Broadcast Search Search by IP Address 	Ctrl+B Ctrl+I	Dr 🖏	1 😨 🌺 🌺			
Search by MAC Address.	Ctrl+M		IP Address	MAC Address	Host Name	Kernel
Add a Device	Ctrl+A	2	10.0.50.100	00:60:E9:06:07:D2		¥2.14
Exit						
<		101				>

Or, select by clicking a button on the toolbar, as below:

Broa Sea	adcast rch		Rescan			
\mathbf{V}			SerialManager V4	.01.08		- 0
Search	Firmure Con	figuration Security View	Advance Virtual COM About			
No.	Caution	Model	IP Address	MAC Address	Host Name	Ker
1		SE8502-M12	10.0.50.100	00:60:E9:06:07:D2		₩2.1
4						

B3.1.1 Broadcast Search

Once Broadcast Search is selected, a box will pop up as below:



Broadcast Search	×
Input one to broadcast:	<u>A</u> dd
255 . 255 . 255 . 255	
Select one to broadcast:	Delete
	<u>0</u> K
	<u>C</u> ancel

The user may type in or select different broadcast address based on his/her own requirement.

B3.1.2 Search by IP address

Once Search by IP Address is selected, an interface will pop up as below:

Search Devi	ces by IP A	ddresses	;	_	×
Select an I	P address to	search-			
				New	
				Delete	
Search o	levices in th	e range o	f IP addr	ess	
- IP address	range —				_
From:] 0	. 0	. 0	. 0	
To:	255	. 255	. 25	5 . 255	
		(<u>о</u> к	<u>C</u> ano	cel

Here user may have two options: Select an IP address to search or Search device in the range of IP address.



B3.1.3 Search by MAC Address

If Search by MAC Address is selected, another box will pop up as below:

Search Devices by MAC Addresses 🛛 🔀				
Select a MAC address to search				
	New			
	Delete			
Search devices in the range of MA(Caddress			
	0 4001000			
From: [00 : [00 : [00 : [00	: [00 :] 00			
To: FF : FF : FF : FF	: FF : FF			
<u>0</u> K	Cancel			

Here the user may search in two ways: Search a MAC address to search or Search devices in the range of MAC address

B3.1.4 Rescan

Once the user click the **Rescan** button on the toolbar, the SerialManager utility shall re-search devices by using the current search way.



B3.2 Firmware Upgrade

This function is applied to downloading a firmware into a selected device.

Updated version of firmware can be downloaded from <u>www.atop.com.tw</u>.

		Ĺ	Upgra	de from disk			
💦 Seri	alManager V4.(01.08					2
Search	Eirmware Co	nfiguration Securit	Jew <u>A</u> dvance	Virtual COM About			
3			S. R	12 🐝 🎝			
No.	Caution	Model		IP Address	MAC Address	Host Name	Kernel
1	+	SE8502-M12		10.0.50.100	00;60;E9:06:07:DZ		¥2.14
4							>
Upgrade	kernel or AP fror	m local disk					
Seria	Manager V4.0	1.08	Upg	grade from d	isk		
Seria Search	Manager V4.0 <u>Firmware <u>C</u>on</u>	1.08 figuration S <u>e</u> curity		grade from d	isk		X
Seria Search	Manager V4.0 Eirmware <u>C</u> on	1.08 figuration Security	Upg Advance	yrade from d	isk		2
Seria Search	Manager V4.0 Firmware Con	1.08 figuration Security	Upg Advance	Virtual COM About	isk MAC Address	Host Name	- C Xernel
Seria Search No. 1	Manager V4.0 Eirmware Con Caution +	1.08 figuration Security COMPARENT Model SE8502-M12	Upg	Vyrtual COM About	MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14
Seria Search T	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Ce I Model SE8502-M12	Upg Advance	VPtual COM About	ISK MAC Address 00:60:E 9:06:07:D2	Host Name	E Rernel V2.14
Sentia Search No.	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12	Upg advance	VPtual COM About	ISK MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14
Seria Search	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12	Upr Advance	Virtual COM About	isk MAC Address 00:60:E9:06:07:D2	Host Name	- 🗆 🗙
Seria Search	Manager V4.0 Ermware Con Caution +	1.08 figuration Security International Security Model SE8502-M12	Upg Advance	Vyrtual COM About	isk MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14
Seria Search	Manager V4.0 Ermware Con Caution	1.08 figuration Security Ce IIII Model SE8502-M12	Up:	Vyrtual COM About	ISK MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14
Seria Search INo. 1	Manager V4.0 Ermware Con Caution +	1.08 figuration Security International Security Model SE8502-M12	Upg	Vrtual COM About	isk MAC Address 00:60:E 9:06:07:D2	Host Name	- C X
Seria Search	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12	Upg av Advance	Vrtual COM About	isk MAC Address 00:60:E 9:06:07:D2	Host Name	E Remel V2.14
Seria Search	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12		Urtual COM About	isk MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14
Seria Zearch I No. 1	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12		yrtual COM About	isk MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14
Seria Search No. 1	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Comparison Model SE8502-M12		yrtual COM About	isk MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14
Seria Search	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12	Up:	yrtual COM About	ISK MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14
Seria Search	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12		yrtual COM About	isk MAC Address 00:60:E 9:06:07:D2	Host Name	Kernel V2.14
Serial Search	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12		yrtual COM About	isk MAC Address 00:60:E 9:06:07:D2	Host Name	Ernel V2.14
Seria Search No. 1	Manager V4.0 Ermware Con Caution +	1.08 figuration Security Model SE8502-M12		yrtual COM About	isk MAC Address 00:60:E9:06:07:D2	Host Name	Kernel V2.14

The user can enter the window for downloading by firstly clicking a designated network device, and then selecting the submenu option **Upgrade from disk** in the main menu option **Firmware**, or directly clicking the button **Upgrade from disk**. And then the user can select and download the required firmware from the disk, as shown in the figure



below:

Download Firmware from Disk				
Please select a kernel firmware or AP firmware from the disk, and then download it to the device SE8502-M12 (10.0.50.100).				
Current versions:				
Kernel: V2.14				
AP: SE8502-M12 V2.18				
C Download kernel firmware				
C:\Documents and Settings\Peach\Firmware\				
Download AP firmware				
C:\Documents and Settings\Peach Firmware\				
Apply for all selected devices have same model				
Pop up report dialog				
Pop up Authorize dialog				
Upgrade <u>C</u> ancel				

The user can also select several same devices at one time, and realize the firmware updating for them by selecting **Apply for all selected devices have same model**.

Note: Please always download **AP** firmware before downloading **kernel** firmware. The upgrade process could take up more than three minutes. If your device disappears from SerialManager after upgrade, please refer to Appendix C for recovery methoods.

B3.3 Security

This function is applied to the security protection for the network devices, so as to supply some necessary protection to a device for configuration modifying, configuration leading-in and leading-out, and some other important functions. Here three functions are mainly supplied, including: **Login**, **Logout** and **Change Password**, shown as the figure below:



	1					
Seri	alManager V4 O	1.05				
Search	Eirmware Con	figuration S <u>e</u> curity View	Advan e Virtual COM About			
	63 ()	8 2 3				
No.	Caution	Model	IP Address	MAC Address	Host Name	
1	- 63	SE8502-M12	10.0.50.100	00:60:E9:06:07:D2		

B3.3.1 Login

This function is applied to the login to any network device, as some important devices can only be operated after a successful login, shown as the figure below:

Login 🔀				
Enter a user name and password to login to this device. Note: This function is only available for the standard Serial Server.				
Device:	SE8502-M12 IP:10.0.50.100			
User Name:	admin			
Password:				
Г	Apply for all selected devices			
	Login Cancel			

The user can also select several devices at one time, and log in them at the same time by selecting **Apply** for all selected devices.

B3.3.2 Logout

This function is applied to the logout from any network device, as the user should always carry out a logout after he/she has finished the operating action to any important device, shown as the figure below:





The user can also select several devices at one time, and log out them at the same time by selecting **Apply** for all selected devices.

B3.3.3 Change Password

This function is applied to modifying the password for logging in any network device, but can only be realized after a successful log-in, shown as the figure below:

Change Password	
To change your d password, please click OK.	evice (SE8502-M12, IP:10.0.50.100) e provide the following information and then
Old Password:	*****
New Password:	
Verified Password:	
	Apply for all selected devices
	<u>OK</u> ancel

The user can also select several devices at one time, and modify their pins at the same time by selecting **Apply for all selected devices**.

B3.4 Configuration

This function is applied to the configuring, import and export of work parameters for any network device, and here are mainly supplied with: 'Network ...', 'COM Port...', 'Locate', 'Reset', 'Erase Flash', 'Import Setting...', 'Export Setting...', 'Virtual COM...', 'Config by IE' and 'Options', and some other application functions. The user can carry out a configuration operating through

menu or by clicking the corresponded button on the toolbar, shown as the figure below:



			Port	Setting	Setting	
Ser. Janage Search Eininger	r V4.01.08 <u>C</u> onfiguration Se <u>N</u> etwork SNMP	curity <u>V</u> iew <u>A</u> d Ctrl+N Ctrl+S	ivance Virt COM _sout		_	
No. Cauti	COM Port	Ctrl+P	IP Address	MAC Address	Host Name	Ke
1 +	Locate		10.0.50.100	00:60:E9:06:07:D	2	V2
	Qptions	ser				

B3.4.1 Network ...

The user can modify the IP address of any selected device, shown as the figure below:

Network Setting				
Please set the appropriate IP settings for this device (SE8502-M12, 10.0.50.100).				
DHCP (Obtain an IP automatically)				
IP address:	10 . 0 . 50 . 100			
Subnet mask:	255.255.0.0			
Gateway:	10 . 0 . 0 . 254			
Host name:				
<u>0</u> K	Cancel			

B3.4.2 COM Port ...

ATOP has developed various network products, and some of the ATOP devices are specially supplied to some serial-port servers, while this function is applied to the configuration of COM port parameters. Note: This function can be realized only after a successful login, shown as the figure below:



OM Ports Setting (SE8502-M12, 10.0	M Ports Setting (SE8502-M12, 10.0.50.100)				
COM1 COM2					
Link mode:					
 TCP server model 	C TCP client m	node 🔿 UDP mode	•		
Local port: 4660	Local port: 4660 Connection limit: 1				
Enable virtual COM mode Image: Mapping to this PC's virtual C	OM	🔽 Restore Failed Co			
COM11 : connect to 10.0.50	.100, 4660		vigo		
,		Copy to	other COMs		
COM property:	Co	py to other COMs <u>R</u> efre	sh		
Port type:	• RS422	C R\$48	5		
Baud rate:		Data bits:	- Parity:		
C 300 @ 9600	C 230400	○ 5 bits ○ 7 bits	None		
○ 600 ○ 19200	460800	⊂ 6 bits ⊙ 8 bits	C Odd		
C 1200 C 38400	0 576000	Ohn Line	C Even		
○ 2400 ○ 57600	921600	Stop ons.	C Mark		
○ 4800 ○ 115200		0102	 Space 		
Packet delimiter(Network to Serie	al): Packet d	elimiter(Serial to Network):	Flow control:		
Timer Enable	© Ti	mer Enable	None		
10 (10-30000msec) 1	0 (10-30000msec)	C Xon/Xoff		
C Characters	C G	aracters	C PTS/CTS		
("0x"+ASCII C	ode)	("Ox"+ASCII Code)	A TOTO TO		
*** Note: If a parameter without a configure it by web browser.	ny option being seb	ected, this parameter may have a	special value. Please		

The user can also select several devices at one time, and carry out the configuration for them at the same time by selecting **Apply for all selected same model devices**

Note:

- 1 · COM tags: generated automatically according to the COM port number of the device. If a device has 4 COM port, there will be 4 tags: respectively COM1, COM2, COM3, COM4, and the like.
- 2 · Connecting mode: it means the connecting mode between the serial-port server and other network devices. Each COM corresponds to a connecting mode through which the transferring data will not be interfered by that in another connection. The user can set each corresponded connecting mode and the working parameter by clicking the button "Option", shown as the figure below:

Link mode: • <u>UCP server mode</u> C TCP client mode C UDP mode	
Local port: 4660 Connection limit: 1	- Link mode: C TCP server mode C IC <u>F client mode</u> C UDP mode
□ IP Fiter:	Destination IP address: 0 . 0 . 0 . 0
Enable virtual COM mode	Destination port: 4660
Mapping to this PC's virtual COM Restore Failed Connections	Enable destination 2: Destination IP address: 0 . 0 . 0 . 0
COM11 : connect to 10.0.50.100, 4660	Destination port: 4660
	Copy to other COMs
Copy to other COMs	COM property: Copy to other COMs Refresh

TCP Server mode





Link mode: C TCP server mode	○ TCP client mode	 UDP mode
Local port:	4660	
Destination:	1 💌 🔽 Enable	
IP From:	0.0.0.0	To: 0 . 0 . 0 . 0
Destination port:	4660	
		Copy to other COMs

UDP mode

3 · COM port property: it mainly represents the working parameter of the serial port setting, including: serial-port working type, baud rate, data bit, stop bit, parity bit, data packet delimiter and flow control, etc.

B3.4.3 Locate

The user can apply this function to locate a device when he knows it's IP address, but doesn't know its position. If a device is selected, the device will appear with singing by which the user can locate the device through the submenu option **Locate** or clicking the **Locate** button on the toolbar.

B3.4.4 Reset

The device should be restarted after a successful modification of parameter configuration. And the user can carry out a restart through the submenu option **Reset**.

B3.4.5 Erase Flash

Some devices are supplied to the user with a certain capacity of Flash memory to save the user's data. And the user can erase the Flash through the submenu option **Erase Flash** or clicking the **Erase Flash** button on the toolbar when the memory capacity is to be used up or the history data are unnecessary to be saved.

B3.4.6 Import Setting ...

If a network has a large number of devices which are used for a same purpose, it would be very complicated to carry out the parameter configuration for each of the devices in the network one by one, while the user can import the parameter information of a standard parameter file directly into all the devices of the network through the submenu option **Import setting** ... or clicking the **Import setting** ... button on the toolbar, thus the work procedures can be largely reduced, shown as the figure below:



moort a file to SE8502-A	112			
nport a ne to scosoz-r	112			
Open a file: C:\SE	8502-M12_006	0e90607	/d2.adm	
Model: SE8502-M	/12			
- IP setting:			- SNMP setti	ng:
IP address: 10	. 0 . 50 .	100	Name:	0060E90607D:
Subnet mask: 25/	5.255.0.	0	Location:	location
Default gateway: 10	. 0 . 0 .	254	Contact:	contact
COM parts activa:				
COM ports setting.	0.014		-	
Selected COM Port.	[COM1		•	
Туре:	RS422	Alias	name:	
Baud rate:	9600	Data	bits:	8 bits
Stop bits:	1 bit	Parity	<i>y</i> :	None
Flow control:	None			
Packet delimiter(Netwo	ork to Serial):	Disat	oled	
Packet delimiter(Serial	to Network):	Disat	bled	
Link mode:	TCP server	mode / \	/irtual COM: D	isabled
	Local port: 4	660		
	Max connec	tions: 1		
Apply for all selected		same m		
Popup this dialog wh	nen import settir	ngs to th	e next device	
			OK	Cancel

The user can also select several devices at one time, and lead the parameter information of a standard parameter file into all the selected devices by selecting **Apply for all selected devices have same model**.

B3.4.7 Export Setting...

If a network has a large number of devices which are used for a same purpose, it would be very complicated to carry out the parameter configuration for each of the devices in the network one by one, while the user can save the parameter information of a standard device into a parameter file through the submenu option **Export setting...** or clicking the **Export setting...** button on the toolbar, thus the parameter information can be led in over again from this parameter file when the user is to carry out a configuration for any other device, shown as the figure below:



Export SE8502-M12 S	Settings	_	Ð
IP setting:		SNMP	setting:
IP address:	10.0.50.	100 Name	e: 0060E90607D2
Subnet mask:	255.255.0.	0 Locat	tion: location
Default gateway:	10.0.0.	254 Conta	act: contact
COM ports setting:			
Selected COM Por	t: COM1	•	<u>R</u> efresh
Туре:	RS422	Alias name:	
Baud rate:	9600	Data bits:	8 bits
Stop bits:	1 bit	Parity:	None
Flow control:	None		
Packet delimiter(Network to Serial): Disabled			
Packet delimiter(Serial to Network): Disabled			
Link mode:	Link mode: TCP server mode / Virtual COM: Disabled		
Local port: 4660			
	Max conner	tions: 1	
	max connec	alona. T	
Save to a file:	C:\Documents an	d Settings\Peach	\\SE8502-M12_00
Save all the se	lected devices:		
C Popup this d	ialog when save th	e next settings	
C Automatical	y generate the nex	t file name	
			<u>O</u> K <u>C</u> ancel

The user can also select several devices at one time, and save the parameter information of these selected devices into a designated parameter file by selecting "Save all the selected devices".



B3.4 Configuration

This function is applied to the configuring, import and export of work parameters for any network device, and here are mainly supplied with: 'Network ...', 'COM Port...', 'Locate', 'Reset', 'Erase Flash', 'Import Setting...', 'Export Setting...', 'Virtual COM...', 'Configure by IE' and 'Options', and some other application functions. The user can carry out a configuration operating through menu or by clicking the corresponded button on the toolbar, shown as the figure below:

N	letwork	. Locate				
Seria Search	nager V4.0 i mware <u>C</u> r	01.07 Inguration Security	<u>V</u> iew <u>A</u> dvance Virtual COM A <u>b</u> out			. . X
	63 6	ê 🛃	* 5 6 2 2			
No.	Caution	Model	IP Address	MAC Address	Host Name	Kernel
1	+	SE8502-M12	10.0.50.100	00:60:E9:06:07:D2		V2.14
Ready Tr	tal 1 devices		111			>

A3.4.1 Network ...

The user can modify the IP address of any selected device, shown as the figure below:



Network Setting	\mathbf{X}		
Please set the appropriate IP settings for this device (SE8502-M12, 10.0.50.100).			
🔲 DHCP (Obtain an I	P automatically)		
IP address:	10 . 0 . 50 . 100		
Subnet mask:	255.255.0.0		
Gateway:	10 . 0 . 0 . 254		
Host name:			
<u>0</u> K	Cancel		

B3.4.3 Locate

The user can apply this function to locate a device when he knows it's IP address, but doesn't know its position. If a device is selected, the device will appear with singing by which the user can locate the device through the submenu option **Locate** or clicking the **Locate** button on the toolbar.

B3.4.4 Reboot

The device should be restarted after a successful modification of parameter configuration. And the user can carry out a restart through the submenu option **Reboot**.

B3.4.5 Configure by IE

Some devices are supplied with build-in Web servers, and the user can carry out any parameter setting directly through the submenu option **Config by IE**, shown as the figure below:



B3.4.6 Option



The option is mainly applied to setting some common work rules of SerialManager utility, such as: search for the time interval of a network device, or whether to display any device indication and so on, shown as the figure below:



B3.5 View

The user can select a display mode of the network device according to his/her own requirement through the menu option "View", such as: display in sequence of device module name, or display in sequence of IP address and so on, shown as the figure below:

💦 Seria	SerialManager V4.01.08					
Search	<u>Firmware</u> <u>C</u> on	figuration S <u>e</u> curity <u>V</u> iew <u>A</u> dvance	e Virtual COM About			
	4	ک 🗞 🛃	12 33 33			
No.	Caution	Model	IP Address	MAC Address	Host Name	Kernel
1	+	SE8502-M12	10.0.50.100	00:60:E9:06:07:D2		¥2.14
<		III				>
Ready, To	tal 1 devices				[

B3.6 Help

This function is mainly applied to displaying some help information of the SerialManager utility, shown as the figure below:







Appendix C. Emergency System Recovery

If your device becomes inaccessible and SerialManager cannot find your device, please use the following procedure to recover your device.

C1. System Recovery Procedures

System recovery is based on the TFTP Client embedded in the device. It can recover the device from a bad firmware flash and other unknown reasons if the bootloader is still functioning properly. At boot time, the device will try to connect to a TFTP Server and download valid kernel and AP to recover its Linux System.

Default Settings:

TFTP Server IP: 10.0.50.201

TFTP Server Subnet Mask: 255.255.0.0

Name of Kernel Image: se8502-ker.rom

Name of AP Image: se8502-ap.rom

Name of "Reset to Default" file: 0060E9XXXXXX.cmd

*Please obtain the two ROM images from the CD. File name of the reset file is the device's MAC with cmd extension, For example, 0060E90607D6.cmd.

Follow the upgrading procedures below for the latest firmware.

- Obtain and setup a TFTP server on your PC. Make sure that the PC network settings of the PC is set properly according to the default above.
- Place kernel, AP, and the reset file in the root directory of the TFTP Server. For Solarwinds, it is usually C:\TFTP-Root.
- Power on the device. If the bootloader is still functioning, you should see that the device requested files from your TFTP Server. Please wait until the device shows up on the SerialManager. This process could take five minutes or more.
- Stop or Close your TFTP Server to prevent firmware recovery loop every time the device restart.

* Tips : You can download free TFTP Servers from following locations:

Solarwinds TFTP Server

http://www.solarwinds.com/products/freetools/free tftp server.aspx

Please remember to Start the TFTP Server Service as illustrated in the following picture, default is Stop.



SolarWinds TFTP Server	×
General Server Bindings Security	
Status	
TFTP Server service status: Started	Start Stop
Tray Icon	
Add TFTP Server to Windows System Tray	
Storage	
TFTP Server Root Directory:	
C:\TFTP-Root	
Rename existing files on conflict	Browse
	OK Cancel

Fig 81. Solarwinds TFTP Server Configuration Window



Appendix C. SPECIFICATION

Hardware Specifications

Specifications			
Ethernet			
	Compliance	IEEE802.3	
	Network Interface	10/100 Mbps Fast Ethernet Tx+	
	Port	One port	
	Transmission Rate	10/100M Auto-detection	
	Connector	M12	
	Auto MDI/MDI-X	Yes	
Link Mode	-	-	
	TCP Server	Up to 4 connections or Virtual COM mode	
	TCP Client	Up to 2 destination or Virtual COM mode	
	UDP	Up to 8 destination	
Serial	-	-	
	Interface	RS-232/RS-422/RS-485 Software selectable	
	Ports	2 Ports	
	Baud Rate	110bps~230kbps(Isolation)	
	Dadd Nate	110bps~921.6kbps(non-isolation)	
	Parity	None, Odd, Even, Mark, Space	
	Data bits	5, 6, 7, 8	
	Stop Bit	1,2	
	Flow Control	None, Software:Xon/Xoff,Hardware:RTS/CTS	
	Protection	15KV ESD	
	Connector	M12	
Power			
	Input	9-48DCV, 0.4A max	
	consumption	Max. 3.6W	
LED			
	Indicator	COM, LAN, RUN	
Approval			
	EMC	CE Class A, FCC Class A	
	Protection	IP68 Rated IEC/EN60529	
	Vibration	IEC60068-2-64	
	Shock	IEC60068-2-27	
	Free-fall	IEC60068-2-32(ISTA Test Procedure 2A)	
Environment			
	Operating	-40°C ~75°C (-40°F ~167°F)	



	Storage	-40°C ~85°C (-40°E ~185°E)	
	Slorage		
	Humidity	5%~95% Non-condensing	
Dimension			
	(WxHxD)	79mm x 35mm x 144mm	
Physical			
	Weight	700g	
	Installation	Field-style mounting	
	Warranty	5 years	
MTBF			
	Preceding	TBD	
Sofetware	_		
	Configuration	Web Page / Telnet / Serial console / Windows Utility	
	Virtual COM	Windows & Linux port redirection software	
	Support Protocol	ICMP, TCP/IP, UDP, DHCP Client, NTP, DNS, SNMP, HTTP, Telnet, SMTP	

Ordering Information		
SE8502-M12	IP68 Rated 2-Port Serial Device Server	
SE8502-M12-Sis-M12	IP68 Rated 2-Port Serial Device Server, 2KV Isolation	



Warranty Policy

Warranty Conditions

Products supplied by Atop Technologies are covered in this warranty for sub-standard performance or defective workmanship. The warranty is not, however, extended to goods damaged in the following circumstances:

- (a) Excessive forces or impacts
- (b) War or an Act of God: wind storm, fire, flood, electric shock, earthquake
- (c) Use of unqualified power supply, connectors, or maintenance procedure
- (d) Replacement with unauthorized parts

RMA and Shipping Costs Reimbursement

Customers shall always obtain an authorized "RMA" number from Atop before shipping the goods to be repaired to Atop. When in normal use, a sold product shall be replaced with a new one within 3 months after purchase. The shipping cost from the customer to Atop will be reimbursed by Atop.

After 3 months and still within the warranty period, it is up to Atop whether to replace the unit with a new one; normally, as long as a product is under warranty, all parts and labor are free of charge to the customers.

After the warranty period, the customer shall cover the cost for parts and labor. Three months after purchase, the shipping cost from the customer to Atop will not be reimbursed, but the shipping cost from Atop to the customer will be paid by Atop.

Limited Liability

Atop shall not be held responsible for any consequential losses from using Atop's product.

Warranty Period

Industrial Serial to Ethernet Switch: 5 years

*Notes: Warranty coverage for Accessories such as power adapters and high-gain antenna is one year.

ATOP Customer Services and Supports

1. Please contact your local dealers or Atop Technical Support Center at the following numbers.

- +886-3-550-8137 (Atop Taiwan)
- +86-21-6495-6232 (Atop China)
- 2. Please report the defected problems via Atop's Web site or E-mail account

Web Site:<u>www.atop.com.tw</u>, e-mail: <u>service@atop.com.tw</u> Web Site:<u>www.atop.com.cn</u>, e-mail: <u>service@atop.com.cn</u>